

Resident Facing Title: Plan for Neighbourhoods Survey.

Introduction

Thank you for agreeing to take this brief survey. Your opinions are important. All responses are completely confidential, and your responses will never be used to identify you.

1. Which town do you live in?

If your place of residence isn't listed, please select "None of the above".

[Dropdown of the 75 places from the Plan for Neighbourhoods, plus "None of the above"]

[if none of the above, divert out of survey]

Thriving Places

2. Your local area is the area within 15–20 minutes walk from your home. How satisfied or dissatisfied are you with your local area as a place to live?

- a. Very satisfied [5]
- b. Fairly satisfied [4]
- c. Neither satisfied or dissatisfied [3]
- d. Fairly dissatisfied [2]
- e. Very dissatisfied [1]
- f. Don't know

3. Would you say that in the past 12 months, your local area has...

- a. Greatly improved [5]
- b. Somewhat improved [4]
- c. Generally stayed much the same [3]
- d. Somewhat declined [2]
- e. Greatly declined [1]
- f. I don't know

4. Generally speaking, do you expect your local area to get better or worse to live in 2 years from now?

- a. Will get much better to live in [5]
- b. Will get somewhat better to live in [4]
- c. Will not change much (won't get better or worse) [3]
- d. Will get somewhat worse to live in [2]
- e. Will get much worse to live in [1]

f. Have not lived here long enough to say

5. How much do you agree or disagree with the following statement: I am proud to live in my local area.

- a. Definitely agree [5] [\[go to question 6\]](#)
- b. Tend to agree [4] [\[go to question 6\]](#)
- c. Neither agree nor disagree [3] [\[go to question 8\]](#)
- d. Tend to disagree [2] [\[go to question 7\]](#)
- e. Definitely disagree [1] [\[go to question 7\]](#)
- f. Don't know [\[go to question 8\]](#)

6. [if 5 =a or 5=b] What are the main reasons you agree with the statement that 'I am proud to live in my local area'? [\[Randomise, Select 3\]](#)

- a. There is a strong sense of community here.
- b. It is a safe area to live in.
- c. Because of the green and natural spaces here.
- d. It has good work or job opportunities.
- e. It has lots of activities and fun things to do.
- f. Because of the culture, heritage and history of the local area.
- g. There are good transport links.
- h. There are a range of shops
- i. There is a good range of local facilities.
- j. Because of the schools
- k. Other: _____

7. [if 5=d or 5=e] What are the main reasons you disagree with the statement that 'I am proud to live in my local area'? [\[Randomise, Select 3\]](#)

- a. There is a lack of a sense of community here.
- b. Safety concerns
- c. Because of the lack of green and natural spaces here.
- d. Some people here can be disrespectful or troublesome
- e. There is a lack of good work or job opportunities
- f. There is a lack of activities and fun things to do.
- g. Because of the absence of culture, heritage and history of the local area.
- h. The area is run down
- i. The schools are poor
- j. There is a lack of good transport links
- k. There is a lack of shops or local facilities
- l. Some other reason: _____

8. Generally, how satisfied are you with the local services and amenities in the town centre closest to your local area?

- a. Very satisfied [5]
- b. Fairly satisfied [4]
- c. Neither satisfied nor dissatisfied [3]
- d. Fairly dissatisfied [2]
- e. Very dissatisfied [1]
- f. Not sure

9. The following questions will cover different parts of life in your local area. For each question, please choose the rating that best matches your experience. [group question: Scale, 1–5, Poor-Excellent]

- a. Sense of community
- b. Availability of affordable housing
- c. Availability of jobs that pay a living wage
- d. Access to quality health care services/NHS services
- e. Access to quality education and other learning opportunities
- f. Access to youth and family services
- g. Availability of a variety of arts and cultural events
- h. Ease of getting around by public transportation
- i. Support for vulnerable individuals, such as homeless people and rough sleepers
- j. The high street
- k. Quality of parks and sporting or similar recreational amenities
- l. Availability of green and other attractive public spaces
- m. Sense of overall safety
- n. Dealing with crime
- o. Dealing with anti-social behaviour

10. Which of the following needs the most improvement in your local area?

[randomise, select up to 3]

- a. Public transport
- b. Anti-social behaviour
- c. Tackling crime
- d. Range of shops and services (e.g. banks, barbers etc.,)
- e. Cleanliness of streets
- f. Attractiveness of the town centre
- g. Green spaces (e.g. parks, community gardens)
- h. Cultural, creative and arts events and spaces
- i. Digital connectivity
- j. Public services

- k. Youth and family services
- l. Sports facilities
- m. Access to skills (e.g. provision of training and development)
- n. Lack of housing
- o. No improvements needed
- p. Other:_____

11. Which of the following are the biggest problems in your local area?

[randomise, select up to 3]

- a. People hanging around or loitering
- b. Street drinking or drunken behaviour
- c. Vandalism, criminal damage or graffiti
- d. Loud music or other loud noises
- e. Drugs or evidence of drugs
- f. Public harassment, intimidation or abuse
- g. Litter or rubbish or dog mess
- h. Vehicle related anti-social behaviour, e.g. abandoned vehicles, speeding, off-road bikes
- i. Begging
- j. People committing inappropriate or indecent sexual acts in public or sex work
- k. Other: _____
- l. None

12. Thinking about your local area, how much do you agree or disagree with the following statements: [group question, Definitely agree [5], Tend to agree [4], Neither agree nor disagree [3], Tend to disagree [2], Definitely disagree [1], Don't know]

- a. My local area is a good place to bring up children
- b. There are activities for children in my local area
- c. Children that live in my local area have a good quality of life
- d. Children that live in my local area have opportunities available to them
- e. It is easy for children to get involved in crime or join gangs in my local area

Stronger communities

13. Thinking about the people who live in your local area, to what extent do you believe they can be trusted?

- a. Many of the people can be trusted [4]
- b. Some of the people can be trusted [3]
- c. A few of the people can be trusted [2]
- d. None of the people can be trusted [1]
- e. Just moved here
- f. Don't know

14. Do you feel your local area is 'left behind' in comparison to the rest of the country?

- a. I think my area is very left behind
- b. I think my area is somewhat left behind
- c. I think my area is similar to the rest of the country
- d. I think my local area is somewhat better off than the rest of the country
- e. I think my local area is much better off than the rest of the country

Taking Back Control

15. To what extent do you agree or disagree that you personally can influence decisions affecting your local area or influence what happens in your community?

- a. Definitely agree [5]
- b. Tend to agree [4]
- c. Neither agree nor disagree [3]
- d. Tend to disagree [2]
- e. Definitely disagree [1]
- f. Unsure

16. In the last 12 months, have you been consulted about local services or issues in your local area through any of these methods? [Select all that apply]

- a. Completing a paper or online questionnaire
- b. Attending a public meeting
- c. Being involved in a face-to-face or online group
- d. I have not been consulted about local services or issues in my local area.
- e. Other: _____

17. Do you feel your voice is listened to when decisions are made about your local area?

- a. Always [5]
- b. Very often [4]
- c. Sometimes [3]
- d. Rarely [2]
- e. Never [1]

18. Your local town has been selected to receive £20 million of funding as part of the Government's Plan for Neighbourhoods programme. Prior to this survey, how familiar are you with this programme?

- a. Completely familiar with the details
- b. Somewhat familiar with the details
- c. I've heard of it but I'm not familiar with the details
- d. I've never heard of this programme

19. What would you your number one priority be for use of the £20 million of funding through the Plan for Neighbourhoods programme in your area?
[open-text]

Demographics

1. What is your postcode?* _____

2. In what year were you born?_____*

3. Which of the following do you identify as?*

- a. Male
- b. Female
- c. Prefer to self-describe

4. [if prefer to self-describe] Please state the gender you identify as. _____

5. What is your ethnic group? (select one)*

- a. White
- b. Mixed / Multiple ethnic groups
- c. Asian / Asian British
- d. Black / African / Caribbean / Black British
- e. Other ethnic group
- f. Prefer not to say

End screen

Thank you so much for taking the time to fill out this survey. We value your thoughts and look forward to reviewing your feedback. Please find out more about the Plan for Neighbourhoods here.

<https://www.gov.uk/government/publications/plan-for-neighbourhoods-prospectus-and-tools/plan-for-neighbourhoods-prospectus>